



## Nikon Precision Inc.

### Job Title: Bilingual Field Service Engineer (English/Japanese)

- Location: Hillsboro, OR
- Type: Full Time
- Shift: Compressed Shift
- Environment: Cleanroom Environment (more than 50% of the time)
- Travel: Domestic and International Travel Required

### Job Summary:

Provides onsite customer support of complex photolithography systems through the performance of various duties including preventative maintenance, equipment repairs, installations and upgrades. Troubleshoots problems either to complete resolution or escalates more complex issues to advanced technical resources. Coaches, mentors, and provides formal instructor lead training as required. Serves as a customer interface for the operation and maintenance of the NSR systems.

### Duties and Responsibilities:

- Maintain Nikon Products to established specifications.
- Provides required communication and documentation of work activities to both internal and external customers
- Functions as primary Nikon Representative as needed
- Supports Corporate self-sufficiency and knowledge initiatives thru mentoring and training opportunities of self and others
- Engages in regular machine reliability improvements via machine analysis in conjunction with utilizing technical databases and other technical resources.
- Performs other related duties as required.

### Technical Competencies

- Effectively uses common diagnostic equipment (oscilloscope, digital volt meter, etc.)
- Effectively reads and interprets data output from diagnostics programs, schematics, or analysis software tools. Seeks assistance or support from senior resources when needed.
- Understands basic theory of electrical, optical, and mechanical systems. May require support.
- Demonstrates individual capability to troubleshoot the system (Mechanical, Optical, Electrical, and basic Process related problems) in a timely and logical order to solve problems with assistance and guidance as requested, and ensures equipment performs to established specifications.
- Provides detailed information to assist in the development of action plans with co-workers, or senior resource assistance, for Machine Problems and communicates the information to colleagues with proper detail for efficient execution and machine repair.
- Capable of following action plans and providing detailed feedback to technical resources for efficient problem resolution.
- Demonstrates analytical skills and strives for continuous improvement.
- Steadily improves skill set, achieves timely certifications.

### Skills, Experience and Education:

- Bachelor's degree in EE, ME, EET, MET or Electro-Mechanical Engineering or equivalent OR Associate's degree in EET or MET plus 4 years related experience in electro-mechanical troubleshooting or equivalent.
- Self-starter demonstrating technical competence of electrical, mechanical and optical systems or subsystems.
- Excellent verbal and written communications skills to work effectively with co-workers, supervisors and customers.
- Proficient in Microsoft Office suite.
- Japanese language proficiency is required.

### Equal Employment Opportunity:

Nikon Precision Inc. is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, sexual orientation, gender identity or expression, national origin, age, disability, protected veteran status, genetic information, or any other characteristic protected by applicable law.

### Privacy Notice and Consent:

Under the California Consumer Privacy Act of 2018 ("CCPA") and other applicable privacy regulations, Nikon Precision Inc. (NPI) is required to disclose whenever personal information is collected from you in certain contexts, such as to provide or receive a product or service. If you have a visual disability, you may be able to use a screen reader or other tools to review the contents of this notice. More information about NPI's Privacy Policy is available at: <https://www.nikonprecision.com/privacy/>. For CA Residents, please carefully review NPI's Supplemental CCPA Privacy Policy available at: <https://www.nikonprecision.com/privacy/caresidentsonly/>.

By clicking "apply," you authorize and give your consent for NPI to use the personal information you provided for future communications related to the recruitment and hiring process, both for current and future job openings ("Purpose"). You further certify that you are over 18 years of age. NPI may be required to provide your contact information to third parties in order to perform the above Purpose. However, NPI does not sell, rent, or lease your personal information to third parties.